
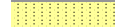


2004 DHS EMPLOYEE OPINION SURVEY--SURVEY RESULTS BY LOCATION

QUESTION 1=Strongly Disagree; 2=Somewhat Disagree; 3=Somewhat Agree; 4=Strongly Agree	DEPT	Institution	Region	State Office
EMPLOYEE SATISFACTION				
Q.18. Overall I am satisfied with my job	3.19	3.19	3.16	3.34
Q.19. Compared to a year ago, as satisfied or more satisfied	2.80	2.78	2.75	3.02
Q.3. Overall, the work I do is a good match for my skills and interests.	3.50	3.46	3.52	3.55
SUPERVISOR				
Q.13. My supervisor lets me know what is expected from me	3.44	3.47	3.43	3.41
Q.14. In the last 6 months, I have talked with my supervisor about my progress.	3.33	3.35	3.32	3.27
Q.16. Someone at work seems to care about me as a person.	3.42	3.40	3.40	3.49
TEAM OR WORK GROUP				
Q.1. The mission/purpose of my agency makes me feel like my work is important.	3.50	3.41	3.53	3.61
Q.4. The people I work with cooperate to get the job done	3.44	3.40	3.44	3.48
Q.5. My co-workers are committed to doing good work.	3.43	3.33	3.45	3.55
Q.6. I have a voice in the decisions made within my work group	3.16	3.13	3.15	3.28
Q.7. Communication within my workgroup is accurate and timely.	3.16	3.11	3.18	3.17
Q.8. I get the necessary information to do my job	3.22	3.25	3.18	3.29
Q.9. I know where to get answers when I have questions	3.51	3.51	3.50	3.55
Q.10. Someone in my work environment influences me to do my best.	3.23	3.26	3.23	3.16
Q.11. My ideas to improve service operations are listened to	2.98	2.93	2.95	3.20
Q.12. I receive the training needed to do my job	3.22	3.28	3.21	3.06
Q.15. When I do good work, I receive recognition or praise.	2.97	2.87	2.98	3.12
WORK ENVIRONMENT				
Q.17. I feel physically safe in my work environment	3.33	3.13	3.37	3.64
COMMUNICATION				
Q.2. Organizational policies are clearly communicated to me.	3.08	3.07	3.06	3.15

 Most likely of the work locations to agree
 Least likely of the work locations to agree